

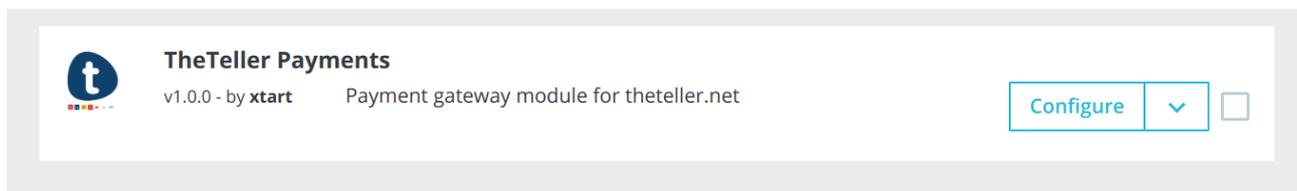
TheTeller / PaySwitch Ghana payment gateway module for Prestashop 1.7x

This module allows you to accept credit and debit card and mobile payments as a form of payment for your goods or services on your Prestashop 1.7x store, via the Ghanaian payment gateway provider “PaySwitch”, formerly known as “TheTeller”.

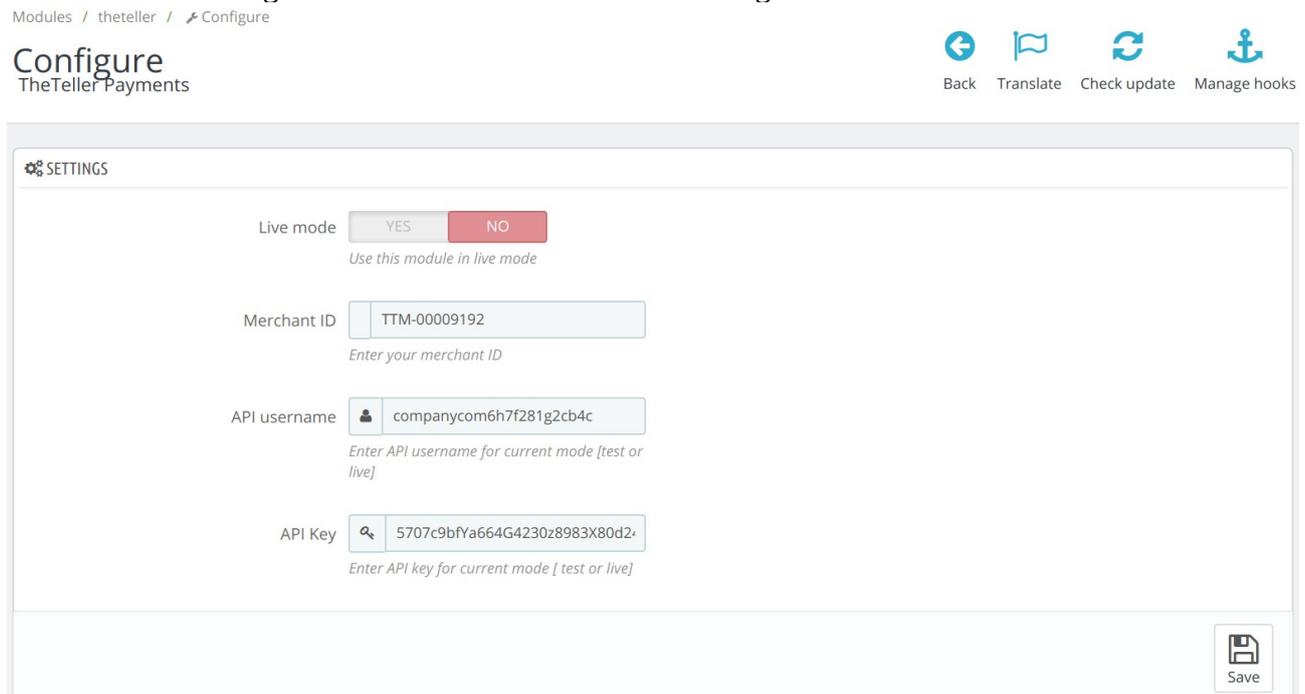
In order to be able to use their services, you have to have or sign up for a merchant account. Signup is free and only takes a few minutes. You can sign up for a merchant account here: <https://payswitch.com.gh/> or by using the contact details on that page, via phone or e-mail.

Once you have an account, you need to login to your dashboard at <https://dashboard.theteller.net/login> and provide your credentials for logging in. From your dashboard, you need to copy the merchant number (found in your account settings) and then you need to copy your test API key and username. You will use these 3 credentials for configuring the payment gateway module correctly.

Go to your admin dashboard in your Prestashop store, and navigate to modules. Then select upload a module and upload the module you have purchased, via the zipfile named “theteller.zip”. Click to install, then after installation click on “Configure”.



You will see a configuration screen like the one in the image below:



Add you merchant ID, API username, and API key you’ve previously copied from your theteller dashboard. Then click on the “Save” button.

You then have to go to your Payments → Preferences screen, and set “Ghana” as country, “GHS” (Ghanaian Cedis) as currency, and the carriers (delivery companies / couriers) for which this payment gateway should be permitted.

Select group for which this module is allowed

Group restrictions

Please select available payment modules for every customer group.

Group restrictions	Bank transfer	Payfort payment gateway	Payments by check	TheTeller Payments	Ticket restaurant / Checque Dejeuner
Visitor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Guest	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Customer	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Save

Then select Ghana as country

Country restrictions

Please mark each checkbox for the country, or countries, in which you want the payment module(s) to be available.

Germany	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ghana	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gibraltar	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	--	<input type="checkbox"/>
Greece	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	--	<input type="checkbox"/>
Greenland	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	--	<input type="checkbox"/>
Grenada	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	--	<input type="checkbox"/>
Guadeloupe	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	--	<input type="checkbox"/>
Guam	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	--	<input type="checkbox"/>
Guatemala	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	--	<input type="checkbox"/>
Guernsey	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	--	<input type="checkbox"/>

You then select the currency – only GHS is accepted by the gateway

€ Currency restrictions

Please select available currencies for every payment module.

Currency restrictions	Bank transfer	Payfort payment gateway	Payments by check	TheTeller Payments	Ticket restaurant / Checque Dejeuner
Ghanaian Cedi (GHS)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
US Dollar (USD)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Customer currency	--	--	--	--	--
Shop default currency	--	--	--	--	--

Save

Then select the carriers.

Carrier restrictions

Please select available payment modules for every carrier.

Carrier restrictions	Bank transfer	Payfort payment gateway	Payments by check	TheTeller Payments	Ticket restaurant / Checque Dejeuner
Demo Prestashop 1.7.x	<input checked="" type="checkbox"/>				
My carrier	<input checked="" type="checkbox"/>				

Save

That's it. You can now go ahead and start testing the gateway by making small transactions of 1 GHS only !. This is a requirement of the payment gateway, tests can only be done in the sum of 1 GHS. You can find the test card data here: <https://www.theteller.net/documentation>

For mobile numbers, you can use any mobile number from the selector available on the payment box.

On the front page, once the customer reaches the checkout final steps, they will select this payment method.

✓ PERSONAL INFORMATION	edit
✓ ADDRESSES	edit
✓ SHIPPING METHOD	edit

4 PAYMENT

Pay by bank wire
 Pay with Ticket Restaurant tickets
 Pay via Payswitch/TheTeller

Secured by  theteller

Mobile Money VISA Mastercard

Additional information:

The payment processor's site will be loaded to proceed with payment. You will be automatically returned to our site once payment is completed.

I agree to the [terms of service](#) and will adhere to them unconditionally.

ORDER WITH AN OBLIGATION TO PAY

1 item

[show details](#) v

Subtotal	GHS1.00
Shipping	Free
Total (tax excl.)	GHS1.00
Total (tax incl.)	GHS1.00

Taxes: GHS0.00

- ✓ Security policy (edit with Customer reassurance module)
- 🚚 Delivery policy (edit with Customer reassurance module)
- ↔ Return policy (edit with Customer reassurance module)

They will be then redirected to the payment gateway's box, where the actual processing of payment takes place.



demo@psdemo.tk

GHS 1.00

✕

PAY WITH CARD
PAY WITH MOBILE

CARD NUMBER
0000 0000 0000 0000 

CARD HOLDER NAME
e.g Kwame Osei

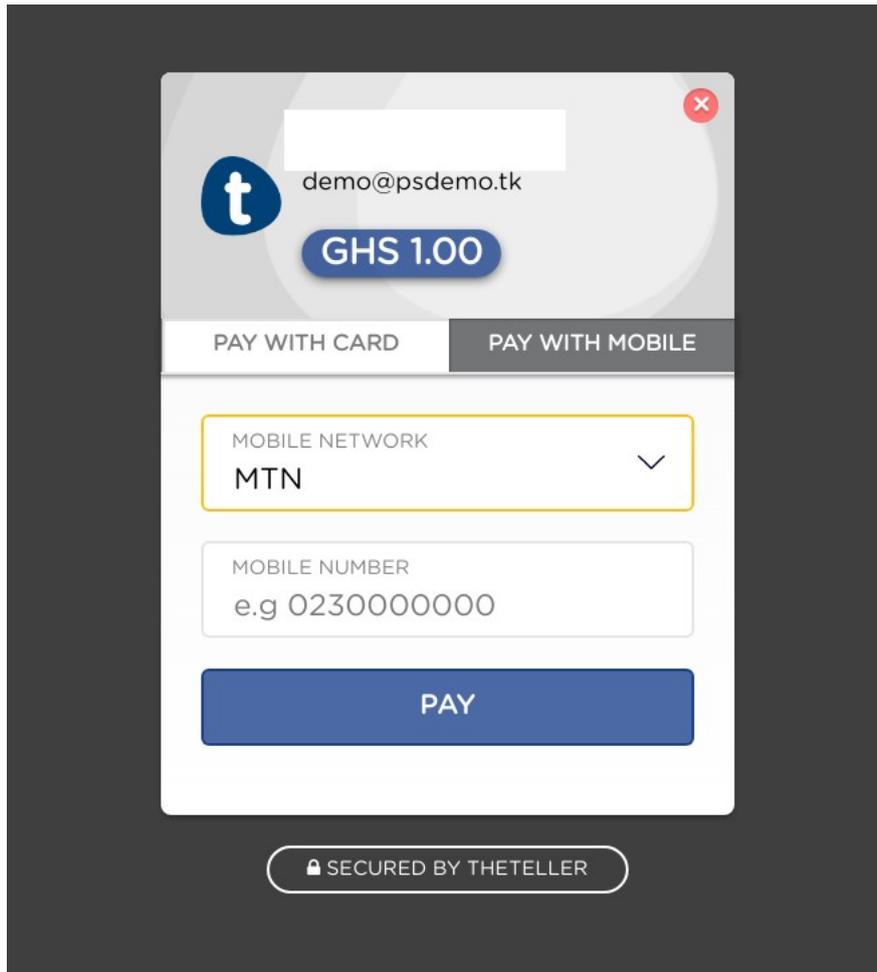
MM / YY
03 / 17

CVV
111

PAY

SECURED BY THE TELLER

Customer will be able to enter either their valid CC / DC data, or click on the “Pay with mobile” tab, and they will be able to enter the mobile number as seen below:



Based on whether the gateway approves the transaction or not, customer is redirected to a failure or a success page.

In case of a failure, the module displays the error reported back from the gateway, so the customer will know what went wrong. Possible error messages include “cancelled”, or “rejected/denied”, among others. In all cases, the actual error message will be displayed on the return page, as seen below.

my store

CLOTHES ACCESSORIES ART

An error occurred while processing payment.

Returned status code was:cancelled.

Error code:900.

If the entered data was valid, and payment was accepted, the return page will be the one of the finalised order, and the order confirmation message will be displayed.

Each confirmed order appears in the backend of your shop, in the “Orders” section, like any other order, and the fact that the payment was processed by TheTeller, is clearly visible in the order’s record.

<input type="checkbox"/>	16	HJJJBTGUG	No	Ghana	W. Chewbacca	GHS1.00	TheTeller Payments	Payment accepted	04/13/2020 17:22:22
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After thoroughly testing all scenarios, you can get in touch with the payment gateway’s support, in order to ask to be switched to Live mode. Live mode means transactions are real, and no more testing is done.

Once they approve the switching of your account to Live mode, you can simply go to the module’s configuration screen, click to switch to Live mode, and click save.